Insert Company Name

Issue date: 11 April 2011

Position Title:	IT Manager	Name:	
Reports to:		Location:	
Start Date:		Department:	

Primary Purpose of Position:

The overall purpose and objective of this position is to provide support, assistance and to maintain computer hardware, software, and networks.

Key Responsibilities & Duties:

Major Responsibilities include but are not limited to:

Major Accountabilities

(Generic Responsibilities)

- Manage information technology and computer systems:
 - Plan, organise, direct, control and evaluate the operations of information systems and electronic data processes
 - Develop and implement policies and procedures for electronic data processing and computer systems operations and development
 - Control the computer systems budgets and expenditures
- Ensure technology is accessible and equipped with currency hardware and software
 - Troubleshoot hardware, software and network operating system
 - Be familiar with all hardware and software
 - Maintain current and accurate inventory of technology hardware, software and resources
- Monitor and maintain technology to ensure maximum access
 - Troubleshoot all technology issues
 - Maintain log and/or list of required repairs and maintenance
 - Provide network access to all staff
 - Connect and set up hardware
 - Load all required software
- Ensure all activities are conducted in accordance with all OHS requirements
- Follow the company's policies and procedures
- Perform other related duties as required during working hours

2. General:

- Meet attendance requirements
- Work without constant supervision
- Be effective in meeting deadlines
- Produce accurate and quality work
- Achieve improved business performance
- Meet all requires of employment contract
- Implement company policies as required

Working Relationships

Internally this position works with:

- Department Managers
- All Staff

Externally key working relationships are with:

BSER – Human Resources Management System

Insert	Company	Logo
--------	---------	------

Insert Company Name

 Souc	uate.	11	Ahiii	2011

•

Key Competencies

- Management and supervisory skills
- Team building skills
- · Analytical and problem solving skills
- Effective verbal, written and listening communications skills
- Computer skills including the ability to operate computerised accounting, spread sheet, work-processing, graphics and website development programs at a highly proficient level
- Time management skills

	Agreement					
I have read this Position Description and confirm that:						
	,	that it forms the basis of my employment at UB age the Position Description from time to time to				
	Signed Employee	Date:				
	Signed Manager:	Date:				